Eligible Discount: Age / Disability

Bicycle Information

Each train has two bike cars. Bombardier sets carry a total of 48 bikes and gallery car sets carry 80. Bicycles must be stowed in bike cars only, using the designated bicycle storage spaces. Bicyclists must be at least six years old. Folding bikes are allowed in any car if no wider than 32 inches. They should be brought onboard folded and must be stowed under the seat or on the luggage rack. As a courtesy, please allow bicyclists to sit in the seats provided in the bicycle car. Bicycle riding on the station platforms and ramps is not allowed. Visit www.caltrain.com/bicycles for full bike policy or pick up the Bike Access leaflet.

Bike storage is available at many stations. Visit www.caltrain.com/bikeparking for details.

Bus / Rail / Air Connections

SAN FRANCISCO
The San Francisco Municipal Transportation Agency operates buses and trains throughout San Francisco. Including routes serving the Caltrain station at Fourth and King streets. Three commuter shuttles (Bx1, Bx2, Bx3), lines 10, 30, 45 and 47 and the Muni N-Judah and T-Third Street Metro lines link rail passengers with downtown. Information: www.muni.org.

SAN MATEO COUNTY
San Mateo County Transit District operates buses through- out the county, connecting to Caltrain stations. Information: 1.800.660.4287 or www.samtrans.com/schedules.

SANTA CLARA COUNTY
Santa Clara Valley Transportation Authority operates buses and light rail vehicles connecting to many Caltrain stations in the county. Information: 408.321.2300 or 1.800.894.9908 (FAX code and South Santa Clara County) or www.vta.org.

SAN FRANCISCO TRANSBAY TEMPORARY TERMINAL
AC Transit, Golden Gate Transit, Muni and SamTrans serve the Transbay Temporary Terminal.

BART CONNECTION
Caltrain connects with BART at the Milpitas Transit Center. Information: 511 or www.bart.gov.

SAN FRANCISCO INTERNATIONAL AIRPORT
Transfer from Caltrain to BART at the Millbrae Transit Center. Take BART to the north station, transfer to SFO train. Limited direct service is provided between Milpitas and SFO. Information: BART at 511 or www.bart.gov.

SAN JOSE INTERNATIONAL AIRPORT
VTA’s SJC Airport Flyer (Route 101) takes you between the Santa Clara Caltrain Station and the San Jose International Airport. The Airport Flyer is free and operates seven-days-a-week from approximately 5:30 a.m. until 11:30 p.m. Buses operate approximately every 15-30 minutes.

ALTAMONT CORRIDOR EXPRESS
Commuters traveling from San Joaquin Valley and the East Bay to Silicon Valley can connect from ACE to Caltrain at the Santa Clara and San Jose Diridon stations. Information: 1.800.411.RAIL or www.acerail.com.

AMTRAK
Amtrak Coast Starlight train service to Los Angeles and Seattle connects with Caltrain at the San Jose Diridon Station. The San Francisco Caltrain Station is served by Amtrak thrway穿过connecting bus service. Information: 1.800.872.7245 or www.amtrak.com.

CAPITOL CORRIDOR
Commuters traveling on Capitol Corridor trains from Sacramento and the East Bay can connect to Caltrain at the Santa Clara and San Jose Diridon stations. Information: 1.888.771.7322 or www.capitolcorridor.org.

HIGHWAY 17 EXPRESS BUS
The Highway 17 Express Bus offers service every day from San Jose Diridon station to Scotts Valley, downtown Santa Cruz and Soquel limited service. Information: Santa Cruz Metro at 831.425.8600 or www.scmtd.com.

MONTEREY
Monterey-Salinas Transit Route 55 connects San Jose Diridon with Monterey. Information: 1.888.678.2871. Amtrak also offers bus service between the San Jose Diridon Caltrain Station and Gilroy/Salinas/Monterey. Call Amtrak at 1.800.872.7245.

Connections to and from Caltrain aren’t guaranteed.

SHUTTLES: BELMONT & BROADWAY
Caltrain operates free weekday commute-hour shuttle service between the Belmont and Hillsdale Caltrain stations and Milpitas and Millbrae stations. Shuttle are funded by the Bay Area Air Quality Management District. Caltrain and private employers. Information: 1.800.660.4287 or www.caltrain.com/shuttles.

SHUTTLES: EMPLOYER COMMUTER
Commuter shuttles connect many Peninsula and South Bay businesses with employment sites. Shuttles are funded by the Bay Area Air Quality Management District. Consult the Peninsula or South Bay employers. Information: 650.723.9339 or transportation.stanford.edu.

Information subject to change.
HOLIDAY SERVICE
Caltrain operates the Sunday schedule on the following holidays and observed holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. A Saturday schedule operates the day after Thanksgiving and a modified-Saturday schedule on Presidents Day.

PASSENGER SAFETY & SECURITY

Caltrain wants customers to be safe and secure and has posted valuable information at www.caltrain.com/safety. Passengers must be ready to board when the train arrives at the station. Always stand behind the yellow safety line on the platform and don’t cross to the center platform until the train stops completely. Don’t sit on the edge of the platform.

Always look before crossing tracks.

If you see suspicious activity or a crime on board Caltrain, call at any time, or call the Transit Police at 1.877.723.7245.

BASEBALL SERVICE – AT&T Park

Caltrain offers regular and special train service to AT&T Park for all Giants home games.

HOKEY SERVICE – SAP Center

The San Jose Sharks is across the street from the SAP Center, home to the San Jose Sharks.

LEY’S STADIUM

To get to the stadium, Caltrain customers transfer to VTA light rail at the Mountain View Station. Caltrain provides extra service for major events, including all games, held at the stadium. Information: www.caltrain.com/leystsadium

FUN DESTINATIONS

Caltrain is the perfect ride for your fun-time adventures. Attractions and events served by Caltrain are listed in the Track the Fun guide, which is available on the train and online. Check out Track the Savings online for discount offers.

www.caltrain.com/fun

LOST AND FOUND

To report a lost item, complete the form at www.caltrain.com/lost. Only complete within the four-hour validation period. Do not tag off or on at stopover stations to complete within four hours of initial Clipper tag. This pass is valid all day on the date of purchase and follows unlimited travel in zones served by Caltrain. The Go Pass sticker is affixed when asked for proof-of-payment. The Go Pass doesn’t cover travel on other transit systems. The Go Pass is valid for a calendar year and expires on Dec. 31 each year. Information: www.caltrain.com/gopass.

GROUPS of 25 or MORE

Groups may purchase discounted One-way tickets or Day Passes in advance and save 10 percent over regular fares. Groups of 50 or more may reserve space on the train for off-peak travel. Information: www.caltrain.com/grouptravel.

Clipper®

Ticket Information

Customers may purchase Caltrain tickets and monthly parking permits at Caltrain headquarters.

STATION TICKET MACHINES

All regular service Caltrain stations have ticket machines that accept cash, major credit cards and non-pin Visa and MasterCard debit cards. Clipper Add-value machines are located at the San Jose, Palo Alto and San Francisco stations and only accept credit cards.

PARKING

Parking (24-hour limit) is available at most Caltrain stations for a nominal fee. Higher rates are charged at the San Jose Diridon station during SAP Center events and may be charged at other stations in conjunction with major events. Stations south of San Jose Diridon offer free parking. Customers with a valid Monthly Pass and 8-Ride Ticket loaded on their Clipper card or with a Go Pass can purchase a monthly parking permit. Daily and monthly parking permits can be purchased at the station ticket machines. The parking fee is waived for cars displaying a disabled California license plate or parking placard issued by the DMV. Parking information: www.caltrain.com/parking

REFUND POLICY

Only Monthly passes are subject to refund and requests should be made through the Clipper Service Bureau at www.clippercard.com or call 1.877.878.8888. No refunds or replacements will be given for lost or stolen tickets.

Schedule information is available in the Caltrain pocket timetable and at www.caltrain.com/schedules.

Station locations available online at www.caltrain.com/stations